

Undercounter Freezer Operation Manual

i.Series[®] and Horizon Series™



Model Group	i.Series	Horizon Series
Plasma Freezer	iPF105 (Version A)	HPF105 (Version A)
Laboratory Freezer	iLF105 (Version A)	HLF105 (Version A)

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Document History

Revision				Revision Description
С	10 MAR 2014*	9160	C supersedes A, B	Revised layout for ease of navigation and locating information.

^{*} Date submitted for Change Order review. Actual release date may vary.

360118-1/C i



Contents

Se	Section I: General Information	4
1	1 About this Manual 1.1 Intended Audience. 1.2 Model References. 1.3 Copyright and Trademark.	4
2	2 Safety 2.1 Safety Definitions 2.2 Product Labels 2.3 Avoiding Injury.	
3	General Recommendations. 3.1 Intended Use. 3.2 General Use 3.3 Initial Loading	5
4	4 Specifications	
5	5.1 Regulatory Compliance	
6	6 Installation 6.1 Location Requirements 6.2 Install AC Power Cord 6.3 Placement 6.4 Temperature Probes 6.5 Temperature Chart Recorder 6.5.1 Install and Change Chart Paper	
7	7 Maintenance Schedule	
Se	Section II: i.Series [®] Models	12
8	8 Operation 8.1 Initial Start Up 8.2 Normal Operation 8.3 Change Temperature Setpoint 8.4 Set Alarm Parameters 8.5 Active Alarms. 8.6 Mute and Disable Active Alarms 8.7 Defrost Status	
9	9 i.Center Screen Reference	
10	10 Components 10.1 Front and Base 10.2 Chamber 10.3 Rear	17

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Se	ection III: Horizon Series™ Models20							
11	11.1 11.2	ration Initial Start Up 20 Temperature Setpoints 20 11.2.1 Change Setpoint 20 11.2.2 Monitor Offset 21 11.2.3 Control Sensor Offset 21 11.2.4 Hysteresis 21 11.2.5 Change a Temperature Alarm Setpoint 21 Active Alarms 22						
40	11.4	Mute and Disable Audible Alarms						
12		nponents						
	12.1	Front and Base						
	12.2	Chamber						
	12.3	Rear						

360118-1/C iii



Section I: General Information

1 About this Manual

1.1 Intended Audience

This manual is intended for use by end users of the freezer and authorized service technicians.

1.2 Model References

Generic references are used throughout this manual to group models that contain similar features. For example, "105 models" refers to all models of that size (iPF105, HPF105, iLF105, HLF105). This manual covers all undercounter freezers, which may be identified singly, by their size, or by their respective "Series."

1.3 Copyright and Trademark

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Helmer, Inc., doing business as (DBA) Helmer Scientific and Helmer.

2 Safety

The operator or technician performing maintenance or service on Helmer Scientific products must (a) inspect the product for abnormal wear and damage, (b) choose a repair procedure which will not endanger his/her safety, the safety of others, the product, or the safe operation of the product, and (c) fully inspect and test the product to ensure the maintenance or service has been performed properly.

2.1 Safety Definitions

The following general safety alerts appear with all safety statements within this manual. Read and abide by the safety statement that accompanies the safety alert symbol.

\mathbf{M}

WARNING

The safety statement that follows this safety alert symbol indicates a hazardous situation which, if not avoided, could result in serious injury.



CAUTION

The safety statement that follows this safety alert symbol indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



NOTICE

The safety statement that follows this safety alert symbol indicates a situation which, if not avoided, could result in damage to the product or stored inventory.



2.2 Product Labels



Caution: Risk of damage to equipment or danger to operator



Caution: Hot surface



Caution: Shock/electrical

hazard



Caution: Unlock all casters



Earth / ground terminal



Protective earth / ground terminal

2.3 Avoiding Injury

- Review safety instructions before installing, using, or maintaining the equipment.
- ▶ Before moving unit, ensure door is closed and casters (if installed) are unlocked and free of debris.
- ▶ Before moving unit, disconnect the AC power cord and secure the cord.
- ▶ Never physically restrict any moving component.
- Avoid removing electrical service panels and access panels unless so instructed.
- ► Keep hands away from pinch points when closing the door.
- Avoid sharp edges when working inside the electrical compartment and refrigeration compartment.
- ► Ensure biological materials are stored at recommended temperatures determined by standards, literature, or good laboratory practices.
- ▶ Proceed with caution when adding and removing samples from the freezer.
- Use supplied power cord only.
- ▶ Using the equipment in a manner not specified by Helmer Scientific may impair the protection provided by the equipment.
- ▶ Decontaminate parts prior to sending for service or repair. Contact Helmer Scientific or your distributor for decontamination instructions and a Return Authorization Number.
- ► Ensure biological materials are stored safely, in accordance with all applicable organizational, regulatory, and legal requirements.
- ▶ The freezer is not considered to be a storage cabinet for flammable or hazardous materials.

3 General Recommendations

3.1 Intended Use

Helmer freezers are intended for the storage of blood products and other medical and scientific products.

3.2 General Use

Allow freezer to come to room temperature before switching power on.

NOTE During initial startup, high temperature alarm may activate while freezer reaches operating temperature.

3.3 Initial Loading

Allow the freezer to reach room temperature before powering on. Allow chamber temperature to stabilize at the setpoint before storing product.

NOTE Do not overload top drawer, basket, or shelf such that airflow from the unit cooler is obstructed.



4 Specifications

	iPF105	iLF105	HPF105	HLF105	
Exterior Dimensions (1)					
Height (2,3)		33.5" (851 mm)			
Width	24" (610 mm)				
Depth		28.5" (7	24 mm)		
Physical					
Weight	209 lbs (95 kg)	197 lbs (89 kg)	209 lbs (95 kg)	197 lbs (89 kg)	
Interior Volume		5 ft³ /	142 L		
Refrigeration System					
Refrigerant		R-404A (ı	non-CFC)		
Compressor		0.33 HP, a	air-cooled		
Initial Charge		11 oz.	(312 g)		
Operational					
Default Set Point		-30 °C	(-22 °F)		
Temperature Control Range		-15 °C to -30 °C	(+5 °F to -22 °F)		
Cabinet					
Insulation		High-density, r	non-CFC foam		
Wall Thickness		2" (51	mm)		
Door Thickness		2" (51	mm)		
External Material	Galvannealed steel with bacteria-resistant powder-coated finish			ed finish	
Internal Material	Galvan	nealed steel with bacteria	a-resistant powder-coate	ed finish	
Interior Configuration (4)	2 drawers	2 shelves	2 drawers	2 shelves	
Drawer, Shelf, or Basket Load		100 lbs	(46 kg)		
External Port	Il Port 1, standard (top-le		corner, rear of cabinet)		
Temperature Chart Recorder (5)	Standard	Optional	Standard	Optional	
Electrical					
Input Voltage and Frequency	115 V (60 Hz)				
Voltage Tolerance		±10	0%		
Circuit Breakers		n,	/a		
Power Consumption		5.0 A (115 V)		
Power Source	Grounded outlet, m	eeting national electric c	ode (NEC) and local ele	ctrical requirements	
Control and Monitoring					
Interface		ay system; separate control system	Temperature contro	l and display system	
Alarms	door open; AC powe	nser temperature; er failure; low battery; re; change chart paper		ure; door open; re; probe failure	
		Dry contact	cts (standard)		
Remote Alarm Capacity	0.5 A at 125 V (AC)	0.5 A at 125 V (AC); 1 A at 250 V (DC)		10 A at 250 V (AC); 10 A at 125 V (AC); 5 A at 100 V (DC)	
Environmental				,	
Operating Standards	► Relative humidity	n): 2000 m ure range: 15 °C to 32 °c (maximum for ambient to linearly to 50% at 40 °C	emperature): 80% for ter	mperatures up to	



- (1) Includes features that protrude from the cabinet.
- (2) With casters, height is approximately 35.5" (915 mm).
- (3) With leveling feet fully engaged (minimum height), height is approximately 34" (864 mm). Maximum height leveling feet may add is approximately 2" (51 mm).
- (4) Plasma storage models (iPF and HPF) feature drawers as the standard storage configuration. Laboratory/pharmacy models (iLF and HLF) feature shelves as the standard storage configuration. Any combination of drawers, shelves, or baskets may be installed.
- (5) 4" (102 mm), 7-day inkless, pressure-sensitive chart paper, backup battery.



CAUTION

- ➤ The interface on the remote alarm monitoring system is intended for connection to the end user's central alarm system(s) that uses normally-open or normally-closed dry contacts.
- ▶ If an external power supply exceeding 30 V (RMS) or 60 V (DC) is connected to the remote alarm monitoring system's circuit, the remote alarm will not function properly; may be damaged; or may result in injury to the user.

NOTE

In the event of a power failure, the power failure alarm condition is transmitted through the remote alarm contacts.

4.1 Stacked Undercounter Units



CAUTION

- ► For a stacked configuration, both units must have leveling feet installed.
- The back brace bars and front stabilizing brackets must be installed.
- ▶ When stacking a refrigerator and freezer (104 and/or 105 models), place the heavier unit on the bottom.
- ▶ Do not open multiple, loaded drawers or baskets at the same time.

Call Helmer or your distributor for more information on the stacking kit, and for methods to secure both units to the wall and/or the floor.



5 Compliance

5.1 Regulatory Compliance

This device complies with the requirements of directive 93/42/EEC concerning Medical Devices, as amended by 2007/47/EC.

Sound level is less than 70 dB(A).





Emergo Europe Molenstraat 15 2513 BH

The Hague, Netherlands

5.2 WEEE Compliance

The WEEE (waste electrical and electronic equipment) symbol (right) indicates compliance with European Union Directive WEEE 2002/96/EC and applicable provisions. The directive sets requirements for the labeling and disposal of certain products in affected countries.



When disposing of this product in countries affected by this directive:

- ▶ Do not dispose of this product as unsorted municipal waste.
- Collect this product separately.
- ▶ Use the collection and return systems available locally.

For more information on the return, recovery, or recycling of this product, contact your local distributor.

6 Installation

6.1 Location Requirements

- ▶ Has a grounded outlet meeting national electric code (NEC) and local electrical requirements.
- ▶ Is clear of direct sunlight, high temperature sources, heating vents, and air conditioning vents.
- ▶ Has a minimum of 3" (76 mm) of space behind the freezer for clearance and feature access.
- Meets the limits specified for ambient temperature and relative humidity.

6.2 Install AC Power Cord



WARNING

Use supplied power cord only.

Install the power cord:

- 1 Insert the power cord into the receptacle on rear of the cabinet.
- 2 Install the power cord retainer to prevent accidental disconnection.









Power cord retainer (for freezers with casters installed).



6.3 Placement



WARNING

To prevent tipping, ensure the casters (if installed) are unlocked and the door is closed before moving the freezer.

- 1 Ensure door is closed and casters (if installed) are unlocked.
- 2 Move freezer into place. Lock casters if installed.
- 3 Ensure freezer is level.

NOTE

Helmer recommends the use of leveling feet (unless casters are installed).

6.4 Temperature Probes

For each probe bottle, use:

► Approximately 4 oz. (120 mL) of product simulation solution (1:1 ratio of water to propylene glycol or equivalent low-temperature fluid).





6.5 Temperature Chart Recorder

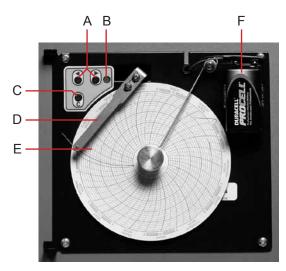


Chart recorder with paper and battery installed.

Label	Description	Function
Α	Left and Right Arrow buttons	Adjust settings and stylus position
В	LED	Indicates status of chart recorder in operating mode, or selected temperature range in paper change mode
С	Chart change button	Adjust position of stylus when changing chart paper, or run a test pattern
D	Stylus	Mark temperature line on paper
Е	Reset button	Restart chart recorder
F	Backup battery	Provides power during AC power failure. Connect prior to use.

6.5.1 Install and Change Chart Paper

- 1 Press and hold **C** button. When stylus begins to move left, release button. The LED flashes to indicate current temperature range.
- 2 When stylus stops moving, remove chart knob then move knob up and away from chart paper.
- 3 Place new chart paper on chart recorder.
- 4 Gently lift stylus and rotate paper so current time line corresponds to time line groove.



5 Hold chart paper and reinstall chart knob.

NOTE For accurate temperature reading, ensure that current time is aligned with time line groove when chart knob is tightened.

- **6** Confirm the temperature range is set to the correct value.
- 7 Press and hold **C** button. When the stylus begins to move right, release the button.
- **8** Confirm the stylus is marking the temperature correctly.



Maintenance Schedule

Maintenance tasks should be completed according to the following schedule. Refer to the service manual for more detail on the various tasks.

NOTE

These are recommended minimum requirements. Regulations for your organization or physical conditions at your organization may require maintenance items to be performed more frequently, or only by designated service personnel.

Tools	Frequency			
Task	Quarterly	Annually	As needed	
Test the high temperature alarm.	1			
Test the power failure alarm (as required by your organization's protocols).	1			
Test the door alarm (as required by your organization's protocols).			1	
Check the temperature calibration on the monitor and change it if necessary.	✓			
(Models with chart recorders) Check the backup battery for the chart recorder after an extended power failure and change it if necessary, or change the battery if it has been in service for one year. Refer to the Temperature Chart Recorder Operation and Service Manual.			1	
 Inspect electrical components and wiring terminals in the electrical trayfor discoloration. Contact Helmer Technical Service if any discoloration is found. Inspect all wiring for terminals for secure connection. Tighten wiring terminal connections as necessary. 	1			
Check the level of the solution in the probe bottle. Refill or replace solution if necessary.			1	
Examine the probe bottle and clean or replace if necessary.		✓		
Clean the condenser grill.	1			
Clean the door gaskets, interior, and exterior of the freezer.			1	



NOTICE

Clean the condenser grill on a quarterly basis.

NOTE

- ▶ During a power failure, the backup batteries provide power to the monitoring system and the power failure alarm. If the backup batteries are not functioning, the power failure alarm will not be activated.
- ▶ If the backup batteries do not provide power to the monitoring system during the power failure alarm test, replace the batteries.
- ▶ If battery (batteries) have been in service for one year, replace battery (batteries).



Section II: i.Series® Models

8 Operation

8.1 Initial Start Up

- 1 Plug the power cord into a grounded outlet that meets the electrical requirements on the product specification label.
- 2 Switch AC ON/OFF switch ON.
- 3 Insert the D-cell backup battery in the monitoring system backup battery pack.
- 4 Select language.
 - **a** The SYSTEM OPTIONS screen is displayed.
 - **b** To select a different language, press the **INC** or **DEC** buttons until the preferred language is displayed. This assumes the language was previously loaded from the flash memory card.
 - c Press the **HOME** button. All text will display in the selected language.

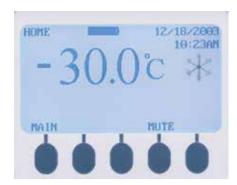
NOTE

Active alarms are displayed on the HOME screen. If an alarm condition other than High Temperature occurs, refer to the service manual for troubleshooting.

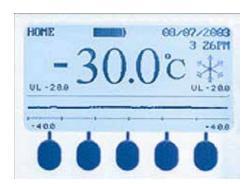
5 If an alarm sounds, temporarily mute the alarm by pressing the **MUTE** button.

8.2 Normal Operation

The HOME screen displays temperature and alarm information, and provides buttons for reaching other functions of the i.Center monitoring system. If the temperature graph is enabled, a graph of the chamber temperature is displayed over time on the HOME screen. Temperature setpoints and calibration settings are configured through the temperature controller.



i.Center Home screen.



i.Center temperature graph.



8.3 Change Temperature Setpoint



Independent temperature controller.



NOTICE

Parameter values are factory-preset and should not be changed unless directed by Helmer Technical Service.

NOTE

- ▶ Default setpoint is -30.0 °C.
- ▶ When there is no interaction for four minutes, the temperature controller exits program mode and returns to normal mode.
- ► The reference temperature displayed on the temperature controller may not be the same as the temperature displayed on the i.Center monitoring system.
- **1** Observe the chamber temperature displayed on the i.Center.
- 2 Determine how much the freezer setpoint will be changed.

EXAMPLE

- Current setpoint is -30.0 °C
- ► Target setpoint is -28.0 °C
- ► Setpoint adjustment value is +2.0 °C
- 3 On the temperature controller, press and hold the **P** button.
 - ► "PXX" is displayed, where "XX" is a parameter number.
- 4 Adjust the freezer setpoint.
 - a Press the **UP** or **DOWN** arrow buttons until "P03" is displayed.
 - **b** Press the **P** button.
 - ► The current setpoint is displayed.
 - **c** Press the **UP** or **DOWN** arrow buttons to change the temperature setpoint by the same value as determined in step 2.
 - **d** Press the **P** button.
 - ▶ The setpoint is changed and "P03" is displayed.
- **6** Exit program mode:
 - a Press the **UP** or **DOWN** arrow buttons until "P01" is displayed, or
 - **b** Do not press any buttons for four minutes. Parameter 01 ("P01") is displayed.



8.4 Set Alarm Parameters



i.Center Home screen.

- 1 Press the MAIN button.
- 2 Press the **DOWN** button to highlight Edit Configuration. Press the **SELECT** button.
- **3** Enter the password when prompted.
- 4 Press the **DOWN** button to highlight Alarm Setpoints. Press the **SELECT** button.
- **5** Press the **DOWN** button to highlight the desired alarm setting.
- **6** Press the **INC** or **DEC** buttons to set the alarm setpoint.
- 7 Press the BACK button to return to the Edit Configuration screen, or press the HOME button to exit. The new settings are saved.

8.5 Active Alarms

The HOME screen displays the number and type of alarms that are active.

Alarm	Description
High Temperature	Chamber temperature reading is above high temperature alarm setpoint
Low Battery	Battery voltage is low
No Battery	Battery voltage is zero or battery (or batteries) has been removed
Power Failure	Power to unit has been disrupted
Door Open	Door is open beyond user-specified duration
Condenser Temperature	Condenser temperature reading is above high temperature alarm setpoint

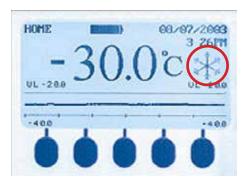
8.6 Mute and Disable Active Alarms

- 1 On the HOME screen, press the **MUTE** button once to mute an alarm for five minutes.
 - ▶ "MUTE05" is displayed, indicating that five minutes remain on the mute timer.
- 2 Each additional press of the **MUTE** button adds five minutes of muting.
 - ▶ The timer duration is changed, and the new time is displayed.



8.7 Defrost Status

While the freezer is defrosting the defrost icon appears on the i.Center HOME screen.



i.Center HOME screen with defrost icon (circled).

9 i.Center Screen Reference

HOME screen

MAIN button

MAIN screen

MUTE button (changes mute timer)

MAIN screen

Event Log option

(Press the **SELECT** button)

EVENT LOG screen

System Alarm Test & Status option

SYSTEM ALARM TEST & STATUS screen

Edit Configuration option

(Enter the password)

CONFIGURATION screen

View Configuration option

VIEW CONFIGURATION screen

Product/Company Information option

INFORMATION screen

EVENT LOG screen

EVENT LOG DETAIL screen

DEFROST LOG screen

EVENT LOG DETAIL screen

SYSTEM ALARM TEST & STATUS screen

Start High Alarm Auto Test option

Cancel High Test option

Chart Paper Days Left or Chart Paper Timer display

Door Status display

Condenser Temp display



CONFIGURATION screen

Set Date & Time option

SET DATE & TIME screen

System Options option

SYSTEM OPTIONS screen

Alarm Setpoints option

SET ALARM SETPOINT screen

Temperature Calibration option

TEMPERATURE CALIBRATION screen

Factory Default Settings option

FACTORY DEFAULT SETTINGS screen

Change Password option

(Enter a new password)

SYSTEM OPTIONS screen

Language option

Date Format option

Alarm Volume option

Alarm Pulse option

Temperature Units option

Chart Paper Timer option

SET ALARM SETPOINT screen

High Alarm Setpoint option

Cond. Alarm Setpoint option

Door Ajar Timeout option

Power Failure Timeout option

Temperature Graph option

TEMPERATURE CALIBRATION screen

Temperature probe display

Temperature option

VIEW CONFIGURATION screen

Clock Mode display

Date Format display

Door Ajar Timeout display

Pwr Failure Timeout display

High Alarm Setpoint display

Cond. Alarm Setpoint display

Alarm Volume display

Alarm Pulse display

Chart Paper Days Left or Chart Paper Timer display

Temperature Graph display



10 Components

10.1 Front and Base



Front and base features (iPF105 model shown).

Label	Description
Α	Chart recorder (standard on plasma freezer models, optional on laboratory/pharmacy models)
В	i.Center monitoring system
С	Door handle with lock
D	Leveling foot (standard; casters are optional)
Е	Monitoring system backup batteries
F	Flash port
G	Temperature controller
Н	Main power switch



10.2 Chamber



Chamber features (multiple models shown).

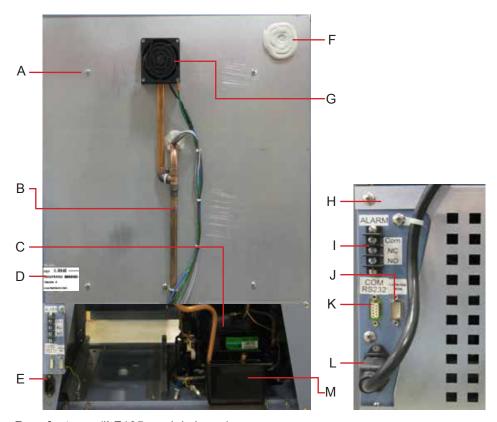
Label	Description
Α	Probe bottle
В	Shelf (laboratory/pharmacy models)
С	Roll out basket (optional)
D	Drawer (plasma storage models)
Е	Unit cooler with fan guard
F	Standard for adjusting storage components
G	Slide for drawer or basket

NOTE Plasma storage models (iPF) feature drawers as the standard storage configuration. Laboratory and pharmacy models (iLF) feature shelves as the standard storage

configuration. Any combination of drawers, baskets, and shelves may be installed.



10.3 Rear



Rear features (iLF105 model shown).

Label	Description
Α	Insert for stacking bracket
В	Drain line
С	Compressor
D	Product specification label
Е	Power connector
F	Access port
G	External drain fan
Н	Rear panel
I	Remote alarm interface
J	i.Center monitoring system data port
K	RS-232 COM port (optional)
L	Power cord
М	Condensate evaporator



Section III: Horizon Series™ Models

11 Operation

11.1 Initial Start Up

- 1 Plug the power cord into a grounded outlet that meets the electrical requirements on the product specification label.
- 2 Switch AC ON/OFF switch ON.
- 3 Remove the 9 V battery from the accessory package and install it.

NOTE

If an alarm condition other than High Temperature occurs, refer to the service manual for troubleshooting.

4 Press **Down Arrow** (Mute) if high temperature alarm sounds.



11.2 Temperature Setpoints



Horizon Series monitoring and control interface.

11.2.1 Change Setpoint

NOTE Default setpoint is -30.0 °C

- 1 On the monitoring system, press and release **SEL** to change to Control mode. CONTROL lamp will illuminate.
- **2** Press and hold **SET** to display the reference temperature.
- 3 Hold SET and press Up Arrow and Down Arrow as necessary to set the value.
- 4 Release all buttons; the setpoint is changed.
- 5 Press and release **SEL** to return to Monitor mode. MONITOR lamp will illuminate.

EXAMPLE

- ➤ Current setpoint is -30.0 °C
- ► Target temperature is -25.0 °C
- ► Setpoint adjustment value is +5.0 °C.



11.2.2 Monitor Offset

- ▶ Adjust if temperature displayed on the monitor does not match measured chamber temperature.
- ▶ Value is factory-set to match an independent thermometer.
- Value can be changed from -10.0 °C to +10.0 °C.
- ▶ Refer to the service manual for instructions in changing the Monitor Offset.

NOTE

If the variance is within acceptable limits, changing the offset value is optional.

11.2.3 Control Sensor Offset

- ► Controls chamber temperature.
- ► Factory-set to match an independent thermometer.
- Varies for each freezer.



NOTICE

Control Sensor Offset is factory-preset and should not be changed unless directed by Helmer Technical Service.

11.2.4 Hysteresis

▶ Allowable temperature variance on each side of the freezer setpoint.



NOTICE

Hysteresis is factory-preset and should not be changed.

11.2.5 Change a Temperature Alarm Setpoint



Flashing Lamp	Selected Setting
HIGH TEMP and MONITOR	High Temp alarm setpoint
LOW TEMP and MONITOR	Low Temp alarm setpoint
MONITOR only	Monitor Offset
CONTROL only	Control Sensor Offset
CONTROL only	Control Hysteresis

- 1 Hold **Up Arrow** and **Down Arrow** for three seconds. MONITOR lamp will flash to indicate entry into program mode.
- 2 Press **SEL** until desired setting appears.

NOTE

The control lamp flashes when the Control Sensor Offset setting is selected. Press and release the **SEL** button again to select Control Hysteresis. The control lamp will continue to flash.

- 3 Hold **SET**, then press **Up Arrow** or **Down Arrow** to change the setpoint.
- 4 Release SET button.



- 5 To change another setting, repeat steps 2-4.
- 6 Hold **Up Arrow** and **Down Arrow** for three seconds. MONITOR lamp stops flashing to indicate exit from program mode. New settings are saved.

11.3 Active Alarms

The controller displays temperature and alarm information.



DOOR ALARM lamp lights	Door is open (less than 3 minutes)
DOOR ALARM lamp flashes	Door has been open 3 minutes or longer *
HIGH TEMP lamp flashes	Temperature reaches high temperature set point
LOW TEMP lamp flashes	Temperature reaches low temperature set point
"PoFF" appears on display	AC power failure
"Prob" appears on display	Probe circuit is open

^{*} Audible alarm will sound after door is open for 3 minutes.

11.4 Mute and Disable Audible Alarms

Muting audible alarms does not disable alarm lamps or signals sent through the remote alarm interface.



Press **Down Arrow** (Mute) to mute audible alarms.



To disable all audible alarms, insert the key in the Alarm Disable switch and turn.



12 Components

12.1 Front and Base



Front and base features (HLR105 model shown).

Label	Description
Α	Horizon Series temperature monitor and control
В	Door handle with lock
С	Leveling foot (casters are optional)
D	Condenser grill
E	Monitoring system battery backup
F	Alarm disable key switch
G	Main power switch



12.2 Chamber



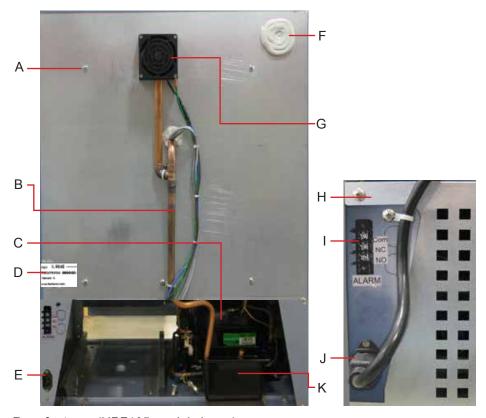
Chamber features (multiple models shown).

Label	Description
Α	Probe bottle
В	Shelf (laboratory/pharmacy models)
С	Roll out basket (optional)
D	Drawer (plasma storage models)
Е	Unit cooler with fan guard
F	Standard for adjusting storage components
G	Slide for drawer or basket

NOTE Plasma storage models (HPF) feature drawers as the standard storage configuration. Laboratory/pharmacy models (HLF) feature shelves as the standard storage configuration. Any combination of drawers, baskets, and shelves may be installed.



12.3 Rear



Rear features (HPF105 model shown).

Label	Description
Α	Insert for stacking bracket
В	Drain line
С	Compressor
D	Product specification label
Е	Power connector
F	Access port
G	External drain fan
Н	Rear panel
	Remote alarm interface
J	Power cord
K	Condensate evaporator

END OF MANUAL

